

News Release



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WATER AND SEWERAGE AUTHORITY
OF TRINIDAD AND TOBAGO

WASA MANAGING IMPACT OF HOT AND DRY WEATHER ON RESERVOIR LEVELS AND WATER PRODUCTION AT MAJOR PLANTS

At a news conference held today – Thursday 26th September 2024, at the Ministry of Public Utilities, Port of Spain, the Water and Sewerage Authority (the Authority) advised that water production at some of its major treatment facilities is being negatively impacted by the hot and drier than usual conditions this wet season.

These adverse conditions have resulted in considerably below long-term average levels at three out of four major impounding reservoirs i.e. Arena, Hollis and Navet, as well as production deficits at the respective treatment plants.

The following are some of the mitigation measures activated by the Authority in response to this situation:

- Supply will be redistributed from more resilient areas to adversely affected areas.
- National water supply schedules will be revised and published on the Authority's website and social media pages
- Increased water trucking capacity with regional trucking schedules established
- The Customer Call Centre continues to operate on a 24-hour basis to receive and address the needs of impacted communities.
- Health institutions, senior citizen homes, schools and religious institutions will remain a priority.

The Authority advises customers in need of a truck borne service to also make use of the following self-service options:

- WASA Services App available via the Play Store or Apple store; or
- Customer Portal available on the Authority's website: www.wasa.gov.tt.

Alternatively, customers requiring direct assistance or further information can contact WASA's Customer Call Centre toll free at 800-4420/26.

The Authority thanks everyone who heeded our conservation messaging in particular during this year's dry season; however, all citizens are again asked to monitor and conserve their water usage, as we continue to navigate our way through these drier than normal conditions. Together, we will successfully manage our water resource and ensure a sustainable supply for all.

Corporate Communications Department
September 26, 2024